

For information about Community Resources,
Contact Information Hamilton
905-528-8127 | www.redbookhamilton.ca

For Age Friendly Hamilton Resources, visit
www.hamilton.ca/seniors | www.coahamilton.ca
Phone HCoA: 905-777-3837 ext. 12238

Where to call if there is immediate danger?

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| • Emergency services (24hr) | 911 |
| • COAST (24hr crisis mental health issue) | 905-972-8338 |
| • Suicide Prevention Services, Crisis Line (24hr) | 905-522-1477 |

Where to call to report a concern about senior abuse?

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| • Hamilton Police Services (HPS) Seniors Support Officers | 905-546-4925 |
| • HPS Crimes Against Seniors Unit | 905-540-5300 |
| • Crime Stoppers (24 hr) | 1-800-222-8477 |
| • Catholic Family Services Intensive Case Management for Seniors at Risk | 905-527-3823 Ext 279 |
| • Retirement Homes Complaints Response & Information Service | 1-800-361-7254 |
| • Long-Term Care InfoLine | 1-866-434-0144 |
| • Office of the Public Guardian and Trustee | 1-800-366-0335 |

Where to call for support, counseling, help and information?

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| • Catholic Family Services Intensive Case management for Seniors at Risk | 905-527-3823 Ext 237 |
| • Hamilton Police Services (HPS) Seniors Support Officers | 905-546-4925 |
| • Hamilton Police Services (HPS) Victim Services (24 hr) | 905-546-4904 |
| • Centre de Santé Communautaire Hamilton/Niagara..... | 1-866-437-7606 |
| • Barrett Centre for Crisis Support, Good Shepherd Centre (24 hr)..... | 905-529-7878 |
| • Seniors' Safety Line (24 hr)..... | 1-866-299-1011 |
| • 211 Community Connection/ 211 Hamilton (24 hr) | 211 |
| • Information Hamilton | 905-528-8127 |
| • CCAC (Community Care Access Centre)..... | 905-523-8600 |
| • ONPEA (Ontario Network for the Prevention of Elder Abuse)..... | 416-916-6728 |
| • Canadian Mental Health Association | 905-521-0090 |
| • Alzheimer Society of Hamilton-Halton..... | 905-529-7030 |
| • VON Canada, Hamilton Site..... | 905-529-0700 |
| • St. Joseph's Home Care | 905-522-6887 |
| • St. Matthew's House | 905-523-5546 |
| • Multicultural Seniors Outreach Program, Wesley Urban Ministries..... | 905-528-5629 |

Where to get help in a language other than English?	
• Seniors' Safety Line (24 hr.) (can also be accessed by calling 211)	1-866-299-1011
• Centre de Santé Communautaire Hamilton/Niagara.....	1-866-437-7606
• Barrett Centre for Crisis Care and Support, Good Shepherd Centre (24hr)	905-529-7878
• Hamilton Police Services (HPS) Seniors Support Officers.....	905-546-4925
Where to go to replace identification papers?	
• Service Ontario (Health card, Driver's license, photo ID).....	1-800-267-8097
• Service Canada – Hamilton (SIN, passport, Citizenship).....	1-800-622-6232
• Hamilton Urban Core Community Health Centre.....	905-522-3233
Where to get legal or court support?	
• ACE (Advocacy Centre for the Elderly).....	1-416-598-2656
• Legal Aid	1-800-668-8258
• Victim Services – Hamilton Police Services	905-546-4904
Where to find a place to stay?	
• Access to Housing – City geared to Income Housing (abuse is given priority status)	905-524-2228
• Housing Help Centre	905-526-8100
• List of Women's and Men's Shelters available at 211 Community Connection	211
Where to get information about financial assistance?	
• Under 65 - Ontario Works and Ontario Disability Support Program (ODSP).....	905-546-4800
• 65 + - Old Age Pension and Guaranteed Income Supplement (Federal).....	1-800-277-9914
• City of Hamilton Special Supports Program	905-546-2590
Where to call for accessible transportation – fee for services	
• Accessible Transit Services (to apply for D.A.R.T.S.).....	905-529-1212
• Wavetrans & Veterans Transportation (wheelchair accessible)	905-777-9283
• Spectrum Patient Services	1-866-527-9191
• Blue Line Taxi (have wheelchair accessible taxis)	905-525-2583
• Red Cross (medical appointments; not wheelchair).....	905-522-8485 Ext 1216
• VON Volunteer-Assisted Transportation (medical appointments; not wheelchair)	905-522-0053 Ext2228