

For information about Community Resources,
 Contact Information Hamilton
 905-528-8127 | www.redbookhamilton.ca

For Age Friendly Hamilton Resources, visit
www.hamilton.ca/seniors | www.coahamilton.ca
 Phone HCoA: 905-777-3837 ext. 12434

Where to call if there is immediate danger?	
• Emergency services (24hr)	911
• COAST (24hr crisis mental health issue)	905-972-8338
• Suicide Prevention Services, Crisis Line (24hr)	1-833-456-4566
Where to call to report a concern about senior abuse?	
• Hamilton Police Services (HPS) Seniors Support Officers	905-546-4925
• HPS Crimes Against Seniors Unit	905-540-5300
• Crime Stoppers (24 hr)	1-800-222-8477
• Catholic Family Services Intensive Case Management for Seniors at Risk	905-527-3823 Ext 279
• Retirement Homes Regulatory Authority (RHRA)	1-855-275-7472
• Ministry of LTC Action Line	1-866-434-0144
• Office of the Public Guardian and Trustee	1-800-366-0335
Where to call for support, counseling, help and information?	
• Catholic Family Services Intensive Case management for Seniors at Risk	905-527-3823 Ext 237
• Hamilton Police Services (HPS) Seniors Support Officers	905-546-4925
• Hamilton Police Services (HPS) Victim Services (24 hr)	905-546-4904
• Centre de Santé Communautaire Hamilton/Niagara.....	1-866-437-7606
• Barrett Centre for Crisis Support, Good Shepherd Centre (24 hr).....	905-529-7878
• Seniors' Safety Line (24 hr).....	1-866-299-1011
• 211 Community Connection/ 211 Hamilton (24 hr)	211
• Information Hamilton	905-528-8127
• CCAC (Community Care Access Centre).....	905-523-8600
• ONPEA (Ontario Network for the Prevention of Elder Abuse).....	416-916-6728
• Canadian Mental Health Association	905-521-0090
• Alzheimer Society of Hamilton-Halton.....	905-529-7030
• VON Canada, Hamilton Site.....	905-529-0700
• St. Joseph's Home Care	905-522-6887
• St. Matthew's House	905-523-5546
• Multicultural Seniors Outreach Program, Wesley Urban Ministries.....	905-528-5629

Where to get help in a language other than English?	
• Seniors' Safety Line (24 hr.) (can also be accessed by calling 211)	1-866-299-1011
• Centre de Santé Communautaire Hamilton/Niagara.....	1-866-437-7606
• Barrett Centre for Crisis Care and Support, Good Shepherd Centre (24hr)	905-529-7878
• Hamilton Police Services (HPS) Seniors Support Officers.....	905-546-4925
Where to go to replace identification papers?	
• Service Ontario (Health card, Driver's license, photo ID).....	1-800-267-8097
• Service Canada – Hamilton (SIN, passport, Citizenship).....	1-800-622-6232
• Hamilton Urban Core Community Health Centre.....	905-522-3233
Where to get legal or court support?	
• ACE (Advocacy Centre for the Elderly).....	1-416-598-2656
• Legal Aid	1-800-668-8258
• Victim Services – Hamilton Police Services	905-546-4904
Where to find a place to stay?	
• Access to Housing – City geared to Income Housing (abuse is given priority status)	905-546-2424 Ext 3708
• Housing Help Centre	905-526-8100
• List of Women's and Men's Shelters available at 211 Community Connection	211
Where to get information about financial assistance?	
• Under 65 - Ontario Works and Ontario Disability Support Program (ODSP).....	905-546-4800
• 65 + - Old Age Pension and Guaranteed Income Supplement (Federal).....	1-800-277-9914
• City of Hamilton Special Supports Program	905-546-2590
Where to call for accessible transportation – fee for services	
• Accessible Transit Services (to apply for D.A.R.T.S.).....	905-529-1212
• Wavetrans (wheelchair accessible)	905-777-9283
• Spectrum Patient Services	1-866-527-9191
• Blue Line Taxi (have wheelchair accessible taxis)	905-525-2583
• Red Cross (medical appointments; not wheelchair).....	905-522-8485
• VON Volunteer-Assisted Transportation (medical appointments; not wheelchair)	905-522-0053