

For information about Community Resources,  
Contact Information Hamilton  
905-528-8127 | [www.redbookhamilton.ca](http://www.redbookhamilton.ca)

For Age Friendly Hamilton Resources, visit  
[www.hamilton.ca/seniors](http://www.hamilton.ca/seniors) | [www.coahamilton.ca](http://www.coahamilton.ca)  
Phone HCoA: 905-777-3837 ext. 12434

| <b>Where to call if there is immediate danger?</b>                             |                      |
|--|----------------------|
| • Emergency services (24hr) .....  | 911                  |
| • COAST ( 24hr crisis mental health issue) .....                               | 905-972-8338         |
| • Suicide Prevention Services, Crisis Line (24hr) .....                        | 1-833-456-4566       |
| <b>Where to call to report a concern about senior abuse?</b>                   |                      |
| • Hamilton Police Services (HPS) Seniors Support Officers .....                | 905-546-4925         |
| • HPS Crimes Against Seniors Unit .....  | 905-540-5300         |
| • Crime Stoppers (24 hr) .....   | 1-800-222-8477       |
| • Catholic Family Services Intensive Case Management for Seniors at Risk ..... | 905-527-3823 Ext 279 |
| • Retirement Homes Regulatory Authority (RHRA) .....                           | 1-855-275-7472       |
| • Ministry of LTC Action Line .....  | 1-866-434-0144       |
| • Office of the Public Guardian and Trustee .....                              | 1-800-366-0335       |
| <b>Where to call for support, counseling, help and information?</b>            |                      |
| • Catholic Family Services Intensive Case management for Seniors at Risk ..... | 905-527-3823 Ext 237 |
| • Hamilton Police Services (HPS) Seniors Support Officers .....                | 905-546-4925         |
| • Hamilton Police Services (HPS) Victim Services (24 hr) .....                 | 905-546-4904         |
| • Centre de Santé Communautaire Hamilton/Niagara.....                          | 1-866-437-7606       |
| • Barrett Centre for Crisis Support, Good Shepherd Centre (24 hr).....         | 905-529-7878         |
| • Seniors' Safety Line (24 hr).....  | 1-866-299-1011       |
| • 211 Community Connection/ 211 Hamilton (24 hr) .....                         | 211                  |
| • <b>Information Hamilton</b> .....  | <b>905-528-8127</b>  |
| • CCAC (Community Care Access Centre).....                                     | 905-523-8600         |
| • ONPEA (Ontario Network for the Prevention of Elder Abuse).....               | 416-916-6728         |
| • Canadian Mental Health Association .....                                     | 905-521-0090         |
| • Alzheimer Society of Hamilton-Halton.....                                    | 905-529-7030         |
| • VON Canada, Hamilton Site.....   | 905-529-0700         |
| • St. Joseph's Home Care .....   | 905-522-6887         |
| • St. Matthew's House .....  | 905-523-5546         |
| • Multicultural Seniors Outreach Program, Wesley Urban Ministries.....         | 905-528-5629         |

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| <b>Where to get help in a language other than English?</b>                           |                       |
| • Seniors' Safety Line (24 hr.) ( <b>can also be accessed by calling 211</b> ) ..... | 1-866-299-1011        |
| • Centre de Santé Communautaire Hamilton/Niagara.....                                | 1-866-437-7606        |
| • Barrett Centre for Crisis Care and Support, Good Shepherd Centre (24hr) .....      | 905-529-7878          |
| • Hamilton Police Services (HPS) Seniors Support Officers.....                       | 905-546-4925          |
| <b>Where to go to replace identification papers?</b>                                 |                       |
| • Service Ontario (Health card, Driver's license, photo ID).....                     | 1-800-267-8097        |
| • Service Canada – Hamilton (SIN, passport, Citizenship).....                        | 1-800-622-6232        |
| • Hamilton Urban Core Community Health Centre.....                                   | 905-522-3233          |
| <b>Where to get legal or court support?</b>  |                       |
| • ACE (Advocacy Centre for the Elderly).....   | 1-416-598-2656        |
| • Legal Aid .....  | 1-800-668-8258        |
| • Victim Services – Hamilton Police Services .....                                   | 905-546-4904          |
| <b>Where to find a place to stay?</b>  |                       |
| • Access to Housing – City geared to Income Housing (abuse is given priority status) | 905-546-2424 Ext 3708 |
| • Housing Help Centre .....  | 905-526-8100          |
| • List of Women's and Men's Shelters available at 211 Community Connection .....     | 211                   |
| <b>Where to get information about financial assistance?</b>                          |                       |
| • Under 65 - Ontario Works and Ontario Disability Support Program (ODSP).....        | 905-546-4800          |
| • 65 + - Old Age Pension and Guaranteed Income Supplement (Federal).....             | 1-800-277-9914        |
| • City of Hamilton Special Supports Program .....                                    | 905-546-2590          |
| <b>Where to call for accessible transportation – fee for services</b>                |                       |
| • Accessible Transit Services (to apply for D.A.R.T.S.).....                         | 905-529-1212          |
| • Wavetrans (wheelchair accessible) .....  | 905-777-9283          |
| • Spectrum Patient Services .....  | 1-866-527-9191        |
| • Blue Line Taxi (have wheelchair accessible taxis) .....                            | 905-525-2583          |
| • Red Cross (medical appointments; not wheelchair).....                              | 905-522-8485          |
| • VON Volunteer-Assisted Transportation (medical appointments; not wheelchair) ....  | 905-522-0053          |